



# SURGERY

## Newsletter



MARCH 2019

### Our year in review:-

- Early in 2018 we had our CQC visit where we were rated good in all areas
- Our Flu clinic was another big success
- We had a great response to our annual patient survey, with lots of praise and positive feedback
- Our Star rating on NHS Choices is now 4.5 out of 5 stars
- Bethan our receptionist came back off maternity leave after having a beautiful baby girl named Ivy, its lovely to have Bethan back.
- We were sorry to see Marcia one of our Advanced Nurse Practitioners leave and wish her well.
- New flooring has been laid in reception and staff now park at the rear of the building allowing more spaces for patients in the front car park and we have lovely new signage.
- We are making changes to become dementia friendly in our reception area to help our patients
- We now supply hearing aid batteries
- Lesley our Healthcare Assistant reduced her hours and now works Monday, Tuesday and Wednesday with Kerry taking over Thursdays and Fridays.
- We have lost some lovely patients in 2018 which is always sad and we will continue to think of their families
- We have welcomed new patients to the surgery.
- Our PPG raised £300 over the year for our 2018 charity The Beacon Project for the homeless people in Mansfield, well done to our PPG and thank you to all the patients who donated.
- Dr Patel celebrated his 40<sup>th</sup> Birthday in December.
- We have scrapped fasting blood tests for annual reviews making it more convenient for patients.

### Our year going forward:-

- Lynn our Practice Nurse is due to retire in May after working 20 years here at the surgery, she will definitely be missed, Good Luck Lynn enjoy your retirement.
- We have some big birthdays here at the surgery in 2019 Lynn is turning 60 along Lesley is also going to be 60 this year and Julie our receptionist is going to be 50!
- Sharon our receptionist has worked for Pleasley Surgery for 25 years this year, she is a valuable member of our team.
- Our chosen charity for 2019 is Forget Me Not Dementia Support Group. Leaflets are available in reception for more information on group meetings

**More information on reverse**

### **Nominating a Pharmacy:-**

In 2020 prescriptions will no longer be printed in surgery. This is a decision made by NHS England with all prescription being sent electronically to a pharmacy of your choice. Please let reception know which Pharmacy you would like to nominate. This means that you can order your prescriptions as you are doing now, leaving 48 hours before going to the Pharmacy to collect your medication.

### **Changes to Medication:-**

There have been changes to Gabapentin and Pregabalin medication changing it to controlled drug, should you require more information please speak with our reception team or speak with your Pharmacist.

### **Diabetes Prevention:-**

Diabetes prevention week is April 1<sup>st</sup>-7<sup>th</sup>, Information is available on how help to prevent getting Type II Diabetes by eating a healthy, balanced diet, maintaining a healthy weight and keeping physically active. Leaflets are available in reception named "A Healthier You" with more information.

### **Diabetic Eye Screening:-**

Do you attend for Diabetic Eye Screening? There are several Opticians in the Mansfield and Ashfield Area where you could have your Eye Screening carried out not just at Kings Mill Hospital. A full list of these can be found in our reception area.

### **Surgery Closure Dates:**

The surgery will be closed on the following dates due to bank holidays:-

Friday 19th April Monday 22nd April, Monday 6 May, Monday 27th May,  
Monday 26th August, Wednesday 25th December, Tuesday 26 December,  
Wednesday 1st January 2020

### **Half day closures for staff training:-**

The Surgery will closed at 12 noon on the dates below and will re open at 8am on the following day.

Wednesday 17th April, 22nd May, 26th June, 24th July, 25th September, 23rd October,  
27th November

**Pleasley Surgery Chesterfield Road, Pleasley, Mansfield, Notts, NG19 7PE**

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