

Health Visitor

Our Health Visitor looks after the 0-5 year olds
Their contact telephone numbers are:-
Mansfield Patients:- 01623 785533
Derbyshire Patients:- 01623 742420

Our Aim

Our aim is to provide quality health care to all of our patients whilst maintaining improved access. We will endeavour to be helpful and polite at all times and trust this will lead to a long and contented relationship with our patients.

Patient's Responsibility

To notify the practice, of any change of address / telephone number as soon as possible.
We also ask that you treat our reception staff with courtesy and respect at all times.

PPG (Pleasley Surgery Patient Group)

This is a group of patient volunteers who have agreed to represent all patients registered with the practice in order to help promote good health and improve communication etc. for further information please enquire at reception.

Practice Manager

Denise Mcphee is responsible for the administration of the practice she is also the person to contact if you have any suggestions on how any of our services could be improved. Denise also deals with any complaint you may have, this Practice operates an in house complaints procedure please see our patient information leaflet. Or write to:

Ms Denise Mcphee
Practice Manager
Pleasley Surgery
Chesterfield Road
Pleasley
Mansfield
Notts. NG19 7PE

Practice Website

Our website address is
www.pleasleysurgery.com

Useful Telephone Numbers

NHS 111
The King's Mill Centre Tel. 01623 622515

If you require urgent medical assistance which cannot wait until the surgery re-opens, please call 111. If you have a life threatening medical emergency please call 999



Pleasley Surgery
Chesterfield Road, Pleasley,
Mansfield, Notts., NG19 7PE

Tel. 01623 810249

Practice Leaflet

Surgery Opening times:

MONDAY 8:00am until 6:30pm

TUESDAY 8:00am until 6.30pm

WEDNESDAY 8:00am until 6:30pm

THURSDAY 8:00am until 8.00pm

FRIDAY 8:00am until 6:30pm

Welcome to Pleasley Surgery
We hope this leaflet will help you get to
know the practice.
The Surgery

Pleasley Surgery has its own car parking facility and is all on one level making disabled /wheelchair access easily available. Our surgery is also conveniently situated close to public transport. There is a local pharmacy within a short walking distance from our surgery, which provide a collection and delivery service for repeat prescriptions.

The Practice Team

Dr S Patel has worked here at Pleasley Surgery for a number of years, his practice team consists of the following:

Practice Manager – Denise Mcphee
Advanced Clinical Practitioner – Joy Osaji
Practice Nurse – Rachel Shore
HCA – Lesley Hughes
Receptionist – Vicki Brown
Receptionist Bethan Easter
Receptionist Gail Middleton
Apprentice – Emily Johnson
Administrator/HCA – Kerry Wright
Administrator – Sharon Morgan
Midwife – Margaret Dennett

Under normal circumstances we are able to offer patients a routine appointment with a doctor the same day or the following day. We do offer pre-book appointments for patients who work or need the help of relatives to escort them, we also provide a late evening surgery every Thursday until 8.00pm with both the doctor and practice nurse (except if the nurse is on holiday).

Carers

Please advise our staff if you are a carer or have a carer or fill in the carer's identification form at reception

Chaperone

We are happy to provide a chaperone during a Physical examination by a doctor or nurse, please ask at reception for further details.

Home Visits

The doctor will visit a patient at home only if they are too ill/housebound and physically unable to attend the surgery. If you do need to request a GP visit, please telephone the surgery before 10:00am wherever possible.

Telephone Advice/ Consultations

The doctors and the practice nurse will be happy to speak to any patient requesting advice over the telephone. The receptionists will advise of the most appropriate time for you to telephone.

In the event we are closed you can seek advice by phoning 111 for non-emergency symptoms or by contacting your pharmacist. If these services suggest you need to seek urgent care then Primary Care 24, right next to the emergency department at KMH, provides a 24 hour walk in service

Practice Nurses

Practice nurses Rachel run clinics which include: Asthma, Coronary Heart Disease, COPD/Spirometry, Cytology, Diabetes, CKD, Well Person and Travel Health, Baby Immunisation clinic.

Advanced Clinical Practitioner

Our Advanced Clinical Practitioner Joy Osaji is able to treat and diagnose a wide range of medical problems.

Other Services Provided

Minor Surgery, Minor Injury's, Child Health Surveillance, Ante Natal, Weight Management and Phlebotomy.

Ante Natal Clinic

Our midwife is Margaret Dennett, her clinics are on Friday mornings between 9.30am – 12.30pm.

Order Prescriptions/make/cancel Appointments online

You can now order your prescriptions, make/cancel your appointment online via our website – **ask at Reception how to register for this as you will need a password**